



## IT Operations Centre Team Leader

**North East**

**£Competitive**

We are working with a leading energy & services company who have a new function that will be contributing to the defining and shaping of scope, deliverables, toolsets and processes within their large team and require an experienced IT Operations Team Leader to take on a number of varied responsibilities including but not limited to; being responsible for the IT Operations Centre Analysts who proactively monitor and deal with patch management of our clients IT services, assessing multiple situations to determine tactical steps forward alongside leading a team in the implementation of a strategic plan, escalating and managing incidents to ensure quickest service restoration times, working closely with the Infrastructure Teams to coordinate patching schedules and planning and scheduling server patching within the defined patching windows and a number of other duties and tasks will be expected to be taken on and fulfilled.

To be considered the successful candidate must have substantial experience (no less than 3-5 years) of working with data centre technology within a large corporation, have graduated within an IT related field, hold ITIL certification (ITIL Foundation as minimum), Network & Security qualifications, MCP (Microsoft Server Qualifications) and ideally vendor certification as well as experience of configuration and use of patching technology and best practice (e.g. SCCM, WSUS).

For full details, please email your CV to [Rebecca@candovergreen.com](mailto:Rebecca@candovergreen.com) and quote **job ref: RB2005**

