



Role

Field Engineers – Small Wind

The Company

Based in West Yorkshire, part a worldwide group with offices in the UK, Europe, USA and Asia with an annual turnover of £22m. The company has spent the last 4 years in a research and development phase perfecting a range of small wind turbines with an emphasis of delivering market leading returns for both reseller and the end user.

They are now reaching the end of this development period and beginning to launch the product to consumers. They are therefore looking for field technicians to assist with turbine testing, installation and maintenance. The technicians will be expected to carry out the fieldwork directly or supervise and support subcontractors to do so.

Key Responsibilities

- Work with the Technical Manager to coordinate and execute field work
- Attend customer and research sites across the UK to carry out installation or maintenance work
- Assist in keeping UK turbine fleet fully operational by diagnosing problems with installations, making repairs or changing components as required
- Supervise and liaise with subcontractors & resellers and guide them through the turbine installation process
- Provide telephone & internet based support to worldwide, 3rd party, turbine maintainers
- Represent the company in a professional manner when talking to clients either on the phone or on site
- Ensure safe working practices are maintained at all times
- The role will involve daily interaction with both customers and resellers; candidates will be expected to be able to work both independently and in teams
- Any applicant must be comfortable with early on site starts, some long road journeys and the need to work away from home in hotel accommodation
- A large proportion of work will be outdoors in year round weather

Experience / Skills

Essential

- Demonstrable experience of field service / field engineering work.
- Mechanical / Electrical engineering knowledge and experience
- Good knowledge of electrical power systems (especially 3 phase AC)
- Some knowledge of control electronics and computer systems
- Good customer relationship skills.
- Health and safety awareness training. CSCS card or similar.

Desirable

- Engineering degree or other relevant tertiary education qualification.
- Clean UK driving licence
- A strong interest in renewable energy.
- Working at height
- Permits to operate forklifts, cherry pickers or telehandlers.
- Banksman training
- Electrical safety training.
- Direct experience of maintaining wind turbines or PV Systems